

A different kind of NDIS provider — small, consistent teams across Melbourne and the Mornington Peninsula.

We build small, carefully matched support teams around each participant. Same faces, same routines. We prioritise relationships over rosters and communication over paperwork — so you, the coordinator, aren't chasing updates to do your job.

HOW WE WORK

Small, consistent teams

2–3 workers around each participant. Same faces week after week — the single biggest driver of outcomes we see.

Proactive communication

We flag things early — behaviour shifts, changed needs, red flags — rather than wait for you to follow up.

Careful matching

We take time to match on temperament, culture and interests, not just availability. Fewer early-days terminations.

SERVICES WE DELIVER

- Personal care
- Community access & transport
- In-home support & domestic assistance
- Social and recreational support
- Group programs (cooking, creative, social)
- Overnight / 24-hour support

WHO WE WORK WITH

- Intellectual disability
- Autism & neurodevelopmental differences
- Psychosocial disability
- Physical disability
- Acquired brain injury
- Complex or multiple needs

SERVICE AREAS

Melbourne and the Mornington Peninsula — from Frankston through to Portsea, and across inner and bayside Melbourne suburbs. Rostered support delivered 7 days, including overnights.

HOW TO REFER

A quick call, or the online referral form — your call.

PHONE

0418 828 518

Mon–Fri, 8am–6pm

EMAIL

hello@lyftcommunity.com.au

We reply within 1 business day

REFER ONLINE

lyftcommunity.com.au/referrals

Acknowledged within 24 hours